



# User guide Saferpay Plugin for WooCommerce

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## ABOUT DOCUMENT

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V1.0.0	Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Prepared initial document version	18.08.2020
V1.0.1	Hakkim P Ahammed, PIT Solutions Pvt Ltd	Reviewed and updated	19-08-2020
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	&Aswathy PG, PIT	<ul> <li>New countries for Klarna</li> <li>Payments</li> </ul>	
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		* EPS Refund support	
		* Removed Bonus card	
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		3DS popup window for save card via my-account.	
V1.1.0	Saferpay Integration	l lser manual template and	22-10-2021
	team & Sherin Mathew	logo updated.	
V1.1.1	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.8.2, WooCommerce 5.9.0 and WooCommerce Subscription 3.1.6 compatible version updated.	17-12-2021
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		Multisite compatibility.	
		JSON API 1.25 Spec version update.	

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V1.1.6	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Wordpress 6.0.1 WooCommerce 6.7.0 and WooCommerce Subscription 4.4.0 compatible version updated.	12-08-2022
V1.1.7	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Removed Masterpass payment.	28-09-2022
V1.1.8	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	Wordpress 6.0.3 WooCommerce 7.0.0 WooCommerce Subscription 4.7.0 and WPML compatible version updated.	10-01-2023

## ABOUT SAFERPAY

Saferpay is the easy, flexible, secure and comprehensive e-payment solution from SIX Payment Services for easier and more secure payment in your online shop.

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are

SIX Payment Services has been part of Worldline since the end of 2018, making it Europe's largest technology partner for banks and merchants. The tailor-made solutions from SIX Payment Services include a broad portfolio of payment terminals and the acceptance and processing of national and international payments with credit, debit and prepaid cards as well as the smartphone.

## ABOUT WORDPRESS PLUGIN

This plugin is implemented to integrate Saferpay Payment methods in WooCommerce. It supports the following payment methods of Saferpay to work with WooCommerce plugin.

- 1. VISA
- 2. MASTERCARD
- 3. MAESTRO
- 4. AMERICAN EXPRESS
- 5. BANCONTACT
- 6. DINERS/DISCOVER

- 7. JCB
- 8. SEPA ELV
- 9. MYONE
- 10. UNIONPAY
- 11. PAYPAL
- 12. TWINT
- 13. PAYDIREKT
- 14. IDEAL
- 15. EPRZELEWY
- 16. POSTFINANCECARD
- **17. POSTFINANCE EFINANCE**
- 18. APPLEPAY
- 19. ALIPAY
- 20. CREDITCARD (SAFERPAY FIELDS)
- 21. KLARNA PAYMENTS
- 22. EPS
- 23. SOFORT
- 24. WL CRYPTO PAYMENTS

This plugin supports all the features of online payment methods like payment capturing, refunding & cancellation. All these payment operations are done in the WooCommerce backend & will be synced to Saferpay account also.

## REQUIRMENTS

To install and configure Saferpay plugin in WordPress, the following is required:

- WordPress (6.0.2) and WooCommerce (6.8.2) plugin.
- License for Saferpay.

- A valid Saferpay account with at least one active Saferpay terminal through which payments can be carried out.
- API credentials like Terminal ID, Customer ID, JSON Username and JSON Password for the Saferpay Live- and/or Test environment.
- Valid acceptance agreement for payment methods.

## **INSTALLATION**

To install Saferpay Plugin, follow the steps below.

Step 1: Download Saferpay plugin ZIP package.

Step 2: Go to WordPress admin dashboard and visit Plugins » Add New. After that, click on the 'Upload Plugin' button on top of the page.



Step 3: Then a plugin upload form will appear. Here you need to click on the 'Choose File' button and select the plugin file you downloaded earlier.

Step 4: After you have selected the file, you need to click on the 'Install Now' button.

WordPress will now upload the plugin file from your computer and install it for you. You will see a success message after the installation is finished.

Add Plugins Upload Plugin				
	If you have a	plugin in a .zip format, you n	nay install it by uploadi	ng it here.
		Choose File No file chosen	Install Now	

Step 5: Once installed, you need to click on the Activate Plugin link to start using the plugin.

🖈 Posts		•			
93 Media		Installing Plugin from uploaded file: saferpay_woocommerce_gateway.zip			
📕 Pages		Unpacking the packag	e		
Comments		Installing the plugin			
📟 WooCommer	ce	Plugin installed succes	sfully. Return to Plugin Installer		
Analytics	U Inci Sett	rease maximum Opioad File Size ings   Deactivate	increase maximum upioad file size with one click. Version 2.0.4   By Imagify   View details   Support	Enable auto-upoates	
🕐 Marketing	Safe Acti	erpay Woocommerce Gateway vate   Delete	Saferpay Woocommerce Gateway Version 2.0.0   By PITSOLUTIONS   Visit plugin site		
🗲 Plugins 👩 🔷	Saf	erpay Woocommerce Gateway ings   User Guide   Deactivate	Saferpay Woocommerce Gateway Version 2.0.0   By PITSOLUTIONS   Visit plugin site		

#### Manual installation via FTP

In rare cases, your WordPress hosting provider may have file restrictions that could prevent you to install a plugin from the admin area. In this situation, best way is to install the plugin manually using FTP.

First you will need to download the plugin's source as zip file. Next, you need to extract the zip file on your computer. Open the FTP client on your computer and connect to your

website using the login credentials provided by your web host. Once connected, you need to go to the /wp-content/plugins/ folder on your website, and then upload the extracted plugin folder to that path.

After uploading the files, you need to visit the WordPress admin area and click on the Plugins link in the admin menu. You'll see Saferpay plugin successfully installed on the plugins page. You need to click on the Activate link below the plugin to start using it.



After successfully installing the plugin, you can either enable test mode or live mode

#### Plugin update

To update the plugin, you have to follow up to step 4 from the Installation process described above.

Dashboard	Add Plugins Upload Plugin 2	Help 🔻
🖈 Posts		
9) Media		
Pages	If you have a plugin in a .zip format, you may install or update it by uploading it here.	
루 Comments 🖽		
📖 WooCommerce	Choose File saferpay_wgateway.zip Install Now 3	
Products		
Analytics		
🖗 Marketing		
🔊 Appearance	Featured Popular Recommended Favorites Commercial Keyword V	
🖆 Plugins 🐻 🔹		
Installed Plugins	Plugins extend and expand the functionality of wordpress, rou may automatically install plugins from the wordpress Plugin Unectory or upload a plugin in 2p format by clicking the button at the top of this page.	
Add New	Classic Editor Install Now Akismet Spam Protection O Upda	ste Now
Plugin Editor	Enables the previous "classic" editor and the old-style Edit More Details A The best anti-spam protection to block spam comments More Details and spam in a contact form. The most trusted antispam	re Details

Step 5: After installation you will redirect to a page like below. From that you have to click "Replace current with uploaded" button.

Comments [11]	Unpacking the package					
WooCommerce	Installing the plugin					
Products	Destination folder already exists. /	Destination folder already exists. /var/www/html/SFWP_NEW/wp-				
Analytics	content/plugins/saferpay_woocommerce_gateway/					
P Marketing	This plugin is already installed.	This plugin is already installed.				
Appearance		Current	Uploaded			
🖉 Plugins 👩 🛛 📢	Plugin name	Saferpay Woocommerce Gateway	Saferpay Woocommerce Gateway			
Installed Plugins	Version	2.1.3	2.1.4			
Add New	Author	PITSOLUTIONS	PITSOLUTIONS			
Plugin Editor	Required WordPress	4.4	4.4			
📥 Users	Penuired DUD version					
🖗 Tools	Required FRP Version		•			
🖬 Settings	You are updating a plugin. Be sur	e to <u>back up your database and file</u>	s first.			
🖏 WP Mail SMTP	Replace current with uploaded	Cancel and go back				

From version 2.4.1 onwards, Saferpay WooCommerce Gateway will show the default plugin update notification from WordPress, so we can update it like any other plugins used in WordPress.

www.Sites ▲ Users ≫ Themes ⊯ Plugins (4)	Saferr Netwo	pay Woocommerce Gateway rk Deactivate There is a new version of Saferpay	Saferpay Woocommerce Gateway Version 2.4.0   By PITSOLUTIONS   View details   Check for updates   Visit Webshop Woocommerce Gateway available. <u>View version 2.4.1 details or update now</u> .
Installed Plugins	Wood	Commerce	An eCommerce toolkit that helps you sell anything. Beautifully.
Add New	Netwo	ork Deactivate	Version 6.0.0   By Automattic   View details   Docs   API docs   Community support

## SAFERPAY TEST ACCOUNT

Saferpay offers the possibility to test all interfaces especially for your created test account.

The Saferpay test account allows you to implement Saferpay into your system and make test transactions over several payment simulators before going live.

https://www.six-payment-services.com/en/site/e-commerce-developer/testaccount.html

#### **Test mode configuration**



We need to enter the provided test credentials into Saferpay settings:

#### $\textbf{Menu} \rightarrow \textbf{Settings} \rightarrow \textbf{Saferpay Settings}$

Initially, enable test mode and we need to enter the provided test credentials into Saferpay settings:

Required Data:

- Test-Customer ID
- Test-Terminal ID (eCommerce Terminal).
- Test JSON API username.
- Test JSON API password.

#### Live mode configuration



Switch to Saferpay Operation mode to live & we need to enter the provided live credentials into Saferpay settings:

The following data is required

- Live-Customer ID
- Live-Terminal ID
- Live JSON API username
- Live JSON API password

Note: If you are using WPML, you need to create "Saferpay Checkout" page in all supporting languages in order to make translation works properly. Refer screenshot below

☆ <u>Home</u> > Saferpay Checkout		
Saferpay Checkou	t	
$\triangle$ Please do not refresh or close the v	vindow.	
Pay with a card		
Card number *	This input is required.	
Valid until *		
Owner name *		
Card verification code		
	Cancel	BUY

## CONFIGURATION

Saferpay Plugin configuration includes two sections

- 1.Saferpay general settings
- 2. Payment method specific settings

## SAFERPAY GENERAL SETTINGS

9 Media	Saferpay Settings					
📕 Pages	WPML All import requires WP All Import Pro or Free and WPML Multilingual CMS.					
Comments	Saferpay Basics					
🤓 WooCommerce						
Products	Enable Test mode	$\bigcirc$ Test Made Place the payment gateway in test mode to using test API keys.				
II Analytics						
🗬 Marketing	Saferpay License	Saferpay Business 🗸				
🔊 Appearance		Chuose your illerine.				
😰 Plugins 🚯	Test API Base URL	https://test.saferpay.coi				
👗 Users		ine test API base uti given by the Saterpay.				
🖋 Tools	Test Customer ID	247112				
All-in-One WP Migration		Get your test austomer id as given by the Saferpay.				
41 Settings	Test Terminal ID	17955047				
General	1	he test terminal id as given by the Saferpay.				
Writing	Test ISON Username	API 247112 13729794				
Reading	rescision openiane	The test JSON username given by the Saferpay.				
Discussion						
Media	Test JSON API Password	Preethisasankanal 14				
Permalinks		The test JSON API password as given by Saferpay.				
Privacy Sofernov Settings	E-Mails					
Increase Maximum		Saferpay will send an email to this address. You can add multiple emails separated by a comma.				

Configure general Saferpay settings from Menu  $\rightarrow$  Settings  $\rightarrow$ Saferpay Settings

The following configurations are available in Saferpay basic settings

- 1. **Enable Test Mode**: It defines the Saferpay Operation mode. If it is enabled, it allows the payment gateway to work in test mode by using test API keys otherwise it will work as live mode. By default, test mode is enabled.
- 2. Saferpay Licence: Choose the Saferpay licence you own. Saferpay has two licenses:
  - Saferpay eCommerce
     Access to: Payment Page Interface
  - Saferpay Business
     Access to: Payment Page Interface
     Transaction Interface

#### Saferpay Fields and more

In case you have Saferpay Business without the corresponding license, the API will throw an error.

3. Test API Base URL: These fields already have default values of API base URL.

E.g.: <u>https://test.saferpay.com/api</u>. **Note:** Recommended not to change it in ideal case. Changes applicable only if there is an update in base test url from Saferpay side.

- 4. **Test Customer ID**: Enter your test customer id given by Saferpay while creating a partner account in Saferpay.
- 5. Test Terminal ID: Enter your test terminal id given by the Saferpay.
- 6. Test JSON Username: Enter test JSON username given by the Saferpay
- Test JSON API Password: Enter test JSON API password given by Saferpay. To get JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.sixpayment-services.com/en/site/e-commerce-developer/integration.htmland https://saferpay.github.io/sndbx/index.html#terms for more information.
- 8. **E-Mails:** Saferpay will send an email to the address specified in this field. You can add multiple emails separated by a comma. It is not a mandatory field. This is applicable only for PaymentPage interface.
- Check Extra Level of Authentication: Recommended for high-risk businesses (Jewelry, Electronics, etc.) to stick to the highest level of security. Else you can have it as "No, I don't want extra level of authentication."
- 10. Liability Shift Behavior: This field determines how to handle the transactions if a fraudulent card is used on the website. When we use this functionality, the liability shifts to the authorizing bank and the store owner receives no claim for any chargeback. It has two options:

- Option A:" If no liability shift has been granted transaction will be on-hold, merchant can capture or cancel transaction". Here order placed via fraudulent card will be on-hold and merchant can capture or cancel transaction accordingly.
- Option B: If no liability shift has been granted transactions will be auto cancelled. Here order placed via fraudulent card will be cancelled.
- 11. **Payment Page CSS URL**: Enter a valid CSS URL which is included in the payment page. This file must be hosted on an SSL/TLS secured web server (the URL must start with https://) Example: <u>https://merchanthost/merchant.css</u>. Refer https://saferpay.github.io/sndbx/CssiFrame.html for more details.
- 12. **Description of the order**: A human readable description provided by the merchant that will be displayed in Payment Page.
- 13. Payment Page Configuration Name: Here you can define the payment page configuration name. The configuration can be created from Safer pay Backoffice ('Settings > Payment Page Configuration'). If the configuration is not found by in Safer Pay (setting / Backoffice); the default configuration will be used.

🔞 🖄 Saferpay V2 🖣	😋 9 👎 0 🕂 New 💥 English (	•	Howdy, sfwpadmin 🛐 🔷
93 Media			
Pages	Live API Base URL	https://www.saferpay.cc	
루 Comments		The live API base url given by the Saferpay.	
📟 WooCommerce	Live Customer ID	24xxxx	
Products		Get your live customer id from Saferpay backend.	
II Analytics	the Templead ID		
🐢 Marketing	Live Termina ID	Get your terminal id from Saferpay backend. Transactions > Payment.	
Appearance			
	Live JSON Username	API_24x00x_127x000x	
📕 Plugins 🍪		Get your live JSON username from Saferpay backend. Administration > JSON API.	
占 Users			
🖋 Tools	Live JSON API password		
All-in-One WP		szet your iive JSON REI passwora in Saferpay. Raministration > JSON RPI.	

14. If you are using live mode enter Live Customer ID, Live Terminal ID, Live JSON Username and Live JSON API password given by Saferpay while creating a partner account in Saferpay. To get access information for live environment you have to request an offer here. To get access information to live account please follow this link.

- 15. **Payment Page Theme**: Choose the theme to customize the appearance of Saferpay payment pages. As per default a lightweight responsive styling will be applied. Three types of settings are available:
  - a. Default lightweight responsive theme
  - b. Six
  - c. No Theme

Marketing		
	Payment Page Theme	No theme
# Physics		The backend of Saferpay allows the definition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the detailed contr over the layout of the payment page.
jer Plugins		
🚢 Users	Allow save card in user profile	Yes V
🖌 Tools		This allows merchant to enable/disable save card option in user profile.
Settings		
Grand	Force access token generation	Generate access token automatically Remaining this option "Arrest-token" is generated automatically. Also, you need the Customerid and Terminalid to be configured for this to work. The generated token will overwrite
- General		the current token (if present), for the given environment configured.
Reading		
Discussion	Is User required to re-enter his	Yes, Re-enter CVC 🗸
Media	CVC, when using a saved card	
Permalinks	Mu account add and template	
Privacy	my account add card template	Sample4 *
Saferpay Settings		
Installer	Enable Fraud prevention	This protects merchants from fraudulent online transactions. Based on analysis a fraud prevention status is assigned to each transaction. Possible values: BLOCKED, APPROVED and
		MANUAL_REVIEW. Note: If set to "YES", Please enable Fraud Intelligence module on your Saferpay account.

- 16. Allow save card in user profile: This allows merchant to enable/disable save card option in user profile. If it is enabled, allows your customer to save the credit card information in 'My account 'and to reuse the saved information for future payments. If it is disabled, it will hide the 'Saved Cards' menu as well from the 'My account'
- 17. Force access token generation: This allows merchant to enable/disable Access-token generation. If it is enabled, "Access-token" is generated automatically. Also, you need the Customerld and Terminalld to be configured for this to work. The generated token will overwrite the current token (if present), for the given environment configured. If it is not enabled, you need to create access-token manually from Saferpay backoffice. This is explained in pg.no. 26 under SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD).
- 18. Is User required to re-enter his CVC, when using a saved card: If we choose "Yes, Re-enter CVC "user will be prompted to enter CVC again during checkout while using saved card for their transaction.

If "No need to re-enter CVC" chosen user will not be prompted to enter CVC during checkout while using saved card for their transaction.



Screenshot: User prompted to enter CVC again during checkout when "Yes, Reenter CVC "option selected in Saferpay Settings

 My Account Add Card template: Here we can choose templates for adding card details in My Account Saved Cards section for users. Four sample templates are available.

Once you have configured Saferpay general settings, review all the settings carefully. If everything is fine, click Save Changes button.

20. Enable Fraud Prevention: This protects merchants from fraudulent online transactions. Based on analysis a fraud prevention status is assigned to each transaction. Possible values: BLOCKED, APPROVED and MANUAL\_REVIEW. If set to "YES", Please enable Fraud Intelligence module on your Saferpay account.

**Note:** Please refer the following link for the initial setup of Fraud Intelligence business in the Saferpay Backoffice

https://docs.saferpay.com/home/features/fraud-intelligence#initial-setup-in-the-saferpaybackoffice

#### JSON API USERNAME AND PASSWORD GENERATION

To create JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/e-commerce-developer/integration.html for more information.

	∠IX	Payment Servi	ces			1 Testuser Username (e	e401844001)	C+ Logout
								English +
ħ	Batch Processing	Transactions	Risk Management	Secure Card Data	Settings	Online Support		+
Setti	ngs	JSO	N API basic aut	hentication				
Not	tifications							
Ter	minals	Custo	mer ID: 401844					
Tra	nsaction points							
JSC	ON API basic authentica	stion	The entry has been	saved successfully				×
Pay	ment Page configuration	n	HTTP Header:	asic OVBIX70wMT	PRNERWATURNDY	1Minhc2Rhc2Rh7Hd1VXNkl	45Ek7m7z7nNE73Nm	After saving the settings, base 64 encoded credent
IP p	permissions			ant from fin	Bourcenticore	angprecimental rate		will appear here (once or
		Note T Maxim	he password is no long ium 10 logins can be c	ger displayed after s reated.	saving. Please no	te the password and keep i	it in a safe place.	
		Userna	ame	API_40184	4_28401787			
		Passw	ord 🕲				$\rightarrow$	Define a new password
		Descri	ption					
				Save		ick to save settings		
		Cre	eate date Usernar	ne	Description		After saving	the settings, the basic
		🖾 05.	.04.2018 17:18 API_401	844_05570652	Webshop 1		authentication c	redentials will appear here.

#### PAYMENT METHOD SPECIFIC CONFIGURATION

Individual payment methods which comes under Saferpay plugin can be configured from

WordPress back-end under Menu WooCommerce  $\rightarrow$  Settings  $\rightarrow$  Payments.

**Note:** Not all payment will be in your contract so be careful while enabling payment methods.

🔞 🔏 Saferpay test inst	ance 🔂 7 📮 (	0 🕂 New 🇮 English	0							_	Howo	iy, svadmin
🙆 Dashboard	WooCommerce	e / <u>Settings</u> / Payments						Inbox	Orders	Stock	★ Reviews	Notices
📌 Posts												Help 🔻
<b>9</b> 3 Media												
📕 Pages	General P	Products Shipping	Payments /	Accounts & Privacy	Emails	Advand	ed					
Comments	Payment met	hods										
👐 WooCommerce (	Installed payment	methods are listed below a	and can be sorted	to control their display	order on the f	frontend.						
Dashboard		Method			Enable	d De	scription					
Orders (521)												
Reports	$\equiv$ $\sim$ $\vee$	Direct bank transfer				) Ta	ke payments in person via l Insfer	BACS. More common!	/ known as o	direct bank/wire	e s	Set up
Settings							in the second					
Status	= ^ ~	Check payments				) Ta	e payments in person via (	checks. This offline gat	eway can al	so be useful to	4	Set up
Extensions						te	t purchases.					
Multilingual	= ^ ~	Cash on delivery				) Ha	ve your customers pay with	h cash (or by other me	ans) upon d	lelivery.	3	Set up
Products					-							
Analytics	= ~ ~	PayPal			0	) Pa int	/Pal Standard redirects cus ormation.	tomers to PayPal to er	nter their pay	yment		Set up
Appearance												
🖆 Plugins 🜀	= ^ ~	Saferpay Maestro – N	laestro			) Pa	with Maestro over the int	erface of Saferpay.!!le	errr		M	anage
👗 Users	= ^ ~	Saferpay American E	<b>kpress</b> – America	n Express English		) Pa	with over the interface of	Saferpay.			M	anage
<ul><li>Tools</li><li>Settings</li></ul>	= ^ ~	Saferpay VISA – VISA	test			) Pa	with VISA over the interfa	ace of Saferpay. 1			M	anage

#### LIST OF PAYMENT METHODS

Settings of each installed payment methods can be easily configured by clicking Manage button.

Dashboard	WooCommerce	g / <u>Settings</u> / Payments				<b>Inbox</b>	Orders	Stock	★ Reviews	Notice
📌 Posts										Help 🔻
<b>9</b> ] Media										
📕 Pages	General Pr	roducts Shipping Payments Acc	counts & Privacy Emails	Advanced						
Comments	Payment meth	hods								
WooCommerce	Installed payment	methods are listed below and can be sorted to	control their display order on the	frontend.						
Dashboard		Method	Enable	d Descri	ption					
Orders 521										
Reports	= ^ ~	Direct bank transfer		) Take p	ayments in person via BACS.	More common	ly known as c	lirect bank/wir	e s	Set up
Settings				transie	21					
Status	= ^ ~	Check payments		Take p	ayments in person via checks	s. This offline ga	ateway can als	so be useful to	S	Set up
Extensions				test pu	urchases.					
WooCommerce Multilingual	= ^ ~	Cash on delivery		Have y	our customers pay with cash	(or by other m	eans) upon de	elivery.	5	iet up
Products									100	
Analytics	= ^ V	Раура		inform	i standard redirects customer iation.	s to PayPal to e	enter their pay	/ment	-	Set up
Appearance										
🖌 Plugins 🙃	= ^ ~	Saferpay Maestro - Maestro	C	Pay wi	th Maestro over the interface	of Saferpay.Ille	eerrr		Ma	anage
🛓 Users	= ^ ~	Saferpay American Express – American E	xpress English	Pay wi	th over the interface of Safer	pay.			Ma	anage
🖋 Tools			_							
5 Settings	= ^ ~	Saferpay VISA – VISA test	C	Pay wi	th VISA over the interface of	Saferpay. 1			Ma	anage

#### PAYMENT SETTINGS

Saferpay payment method specific configuration is explained in detail below:

- 1. Enable/Disable: Here you can set the visibility of installed payment method during checkout.
- 2. **Title**: Here you can set title of payment method which is displayed in shop during checkout.
- 3. **Description**: Here you can set a description of payment method which is displayed in shop during checkout.
- 4. **Minimal Order Total**: Here you can set availability of payment method according to minimal order total. If it is set to zero payment method will be always available during checkout irrespective of order total.
- 5. **Maximal Order Total:** Here you can set availability of payment method according to maximal order total. If it is set to zero payment method will be always available during checkout.

🚯 🗥 Saferpay V2 📢	🕒 9 🛡 0 🕂 New 💥 English 🥹		Howdy, s
🍘 Dashboard	WooCommerce / Settings / Paym	ents	L <b>i</b> Inbox
🖈 Posts			
9 Media	General Products Tax	Shipping Payments Accounts & Privacy Emails Integration Advanced	
📕 Pages			
Comments	WPML All Import requires WP All In	port <u>Pro</u> or <u>Free</u> and <u>WPML Multilingual CMS</u> .	
MooCommerce	Saferpay Maestro 👱		
Woocommerce	Pay with Maestro over the interface of	Saferpay test.	
Home	r 11 m 11	0	
Customers	Enable/Disable	Enable Maestro	
Coupons	Title	Maetro	
Reports		This controls the title which the user sees during checkaut.	
Settings		Finalish translations	
Status		See English	
Extensions	Description	Pay with Maestro over the interface of Saferpay test.	
Multilingual			
Products		This controls the description which the user sees during checkout.	
Analytics		English ranslations	
🐢 Marketing			
	Minimal Order Total	0	
		Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.	
Progins o			
📸 Users	Maximal Order Total	0	
P Tools		Set have the maximal order tetal for which this nament method is available. If it is set to zero, it is shown available	

- Allowed Countries: If you wish to accept payment from specific countries, you can select the countries. Multiple countries can be selected by Press Ctrl key. If there is no specification leave it.
- 7. **Allowed currency**: Choose the currencies that can be processed with this payment. Select allowed currency if any specification else leave it.
- 8. Customer Address: Here you can set customer address sent to Saferpay If it is set to No, Customer address won't be sent to Saferpay. If it is set to Send delivery address, Customer delivery address would be sent to Saferpay. If it is set to Send billing address, Customer billing address would be sent to Saferpay. If it is set to Send both shipping and billing address, Customer's both billing and shipping address would be sent to Saferpay.
- *9.* **Pre-Authorizations**: It extends the validity of an authorization up to 30 days. If it is set to **YES**, *only Manual Capture option will be possible under Capturing settings.*

🚯 🗥 Saferpay V2 📢	🕒 9 📮 0 🕂 New 💥 English 🛛		Howdy, sfwp
🖫 Media			<b>C1</b>
Pages	WooCommerce / Settings / Payme	nts	Inbox St
<ul> <li>Community</li> </ul>		per nere une maximai order totarior which this payment method is available, in it is set to zero, it is always available.	
- Comments			
WooCommerce	Allowed countries	Select	
		Aland Islands	
Home		Afghanistan	
Orders (288)		Albania	
Customore		Algeria American Sampa	
customers		Andorra	
Coupons		Angola	
Reports		Anguilla	
Settings		Antarctica	
Status		Select payment allowed countries if any specification else leave it free	
Potenziana.			
Extensions	All	Select	
WooCommerce	Anowed currency	Swiss franc (CHF)	
wiululingual		Euro (EUR)	
Products		Pound sterling (GBP)	
Ĩ.		United States dollar (USD)	
Analytics			
🐢 Marketing			
🔊 Appearance		v l	
te Divering		Select allowed currency if any specification else leave it free	
📕 Flagilis 🥶			
🕹 Users			
🖋 Tools	Customer Address	Send delivery address	
		Should the customer address be sent to Saferpay?	
All-in-One WP     Migration			
Ingration			
🖽 Settings	Pre-Authorizations	Yes	

10. Customer Confirmation Email: Here you can set whether Saferpay send confirmation email to customer. It is only applicable if the customer is redirected to Saferpay.

- 11. Card Form Holder Name: If it is set to None, Saferpay should not display a field requesting the card holder name in payment interface. If it is set to mandatory, Saferpay should display a field requesting the card holder name in payment interface.
- 12. Capturing: Here you can set capturing mode. If it is set as Manual Capture amount is only reserved and you should capture it manually through WordPress back-end. If it is set as Auto Capture amount is captured automatically. Note: Auto Capture is not possible if Pre-Authorizations is set to YES

🛞 🖀 Saferpay V2 🔹	🖸 9 🏮 0 🕂 New 💥 English 🥹		Howdy,	sfwpadmin 📃
Home	WooCommerce / <u>Settings</u> / Paym	nents	Inbox	O Store Setup
Orders (288)		It extends the validity of an authorization to up to bulleays.		
Customers				
Coupons	Customer confirmation email	Yes 🗸		
Reports		Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)		
Settings				
Status	Card Form - Holder Name	Mandatory		
Extensions		Chauld Créanny direiny n field regulacting the cord helder name en their name?		
WooCommerce Multilingual		i Shuuu Salei pay uspay a neu requesing ole calu nouer name on olen page:		
Products	Capturing	Manual Capture 🗸		
Analytics		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?		
🏟 Marketing				
	Authorization Method	Widget Authorization		
Mappearance		Select the authorization method to use for processing this payment method.		
🖆 Plugins 🚳				

- 13. Authorization Method: Here you can set authorization method used for payment processing. Two options are available under these settings.
- a. Payment Page During the order processing the user will be redirected from the WooCommerce shop to the Saferpay payment gateway interface to process the payment. On successful completion of the payment the user will be redirected back to the WooCommerce shop. The Saferpay Payment Page Interface is intended for a simplified and universal integration of the payment process by using the PaymentPage form. The Saferpay PaymentPage can be used both with a Saferpay eCommerce license and with a Saferpay business license. All Saferpay supported payment methods can be processes with the Payment Page Interface.
- b. Transaction Interface (Widget Authorization) During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop. The Transaction Interface is an extension to PaymentPage Interface. It offers the

Hosted Entry Form (HEF) to process card payments seamlessly. This interface can also be used in combination with Secure Card Data to store/tokenize payment data during the payment process. The Transaction Interface is only for holders of a business licence on the live system.

			^		
Billing details		Please do not browser back or refresh the window.			
First name * wetesters2016	Last n Test	Pay with a card		Subtotal	
Company name (optional)		Card number *		€18.00	
		This input is required. Valid until *		€18.00	
Country / Region *		Owner name *	E	Free shipping	
Street address		Card verification code	- 11	€18.00	
Test address wetesters		0			
Test apartment			. 8		
Town / City *		BUY			
Test town		Cancel			
State / County *			- 18		VISA

3DS pop up displayed during Checkout

14. Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. This option is available only for Widget Authorisation method. Once you have configured Saferpay payment method, review all the settings carefully. If everything is fine, click Save changes button.

🔊 Appearance	Card Form - Holder Name	Mandatory	~
🛓 Users		Should Saferpay display a field requestion	ng the card holder name on their page?
🖋 Tools			
🖪 Settings	Authorization Method	Widget Authorization	~
🕰 WP Mail SMTP		Select the authorization method to use ;	for processing this payment method.
<ul> <li>WP Security</li> <li>Translations</li> </ul>	Is Save Card Available?	Active	~
Q WPML		The alias manager allows the customer	to select from a credit card previously stored. The sensitive data is stored by Saferpay.
Collapse menu	Save changes		

## SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD)

## Note: The SAFERPAY CREDIT CARD is only for holders of a business licence on the live system.

You need to configure the general settings before enabling the credit card, and Saferpay Fields Access Token will be displayed under the credit card section only if "Force access token generation" is enabled.

Other than general settings some additional settings need to be configured to use Saferpay credit card/Saferpay fields:

- 1. Saferpay Fields Access Token: Enter API Key generated from Saferpay back office.
- 2. Saferpay Fields API-URL

You can get 1 and 2 from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.



**Note:** From plugin version (2.2.0) Saferpay Field Access Token generated automatically after configuring Customerld and Terminalld (for the given environment) under Settings > Saferpay settings. You should enable the "Force access token generation" for this to work. This can also find under Settings > Saferpay settings.

JS-Library-URL: Here enter JS library URL.

**Css URL(s):** You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled. Refer https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information

🚯 📸 Saferpay O 1	12 🛡 0 🕂 New 🗮 English 3	
👐 WooCommerce	Payments	
Home		
Orders 38		Georgian Iari (GEL) Hong Kong dollar (HKD)
Customers	SAFERPAY CREDIT CARD ADDITIONAL SETTINGS	Croatian kuna (HRK)
Coupons		Hungarian forint (HUF) Indonesian rupiah (IDR)
Reports		Select allowed currency if any specification else leave it free
Settings		
Status	Saferpay Fields Access Token	4ce23636-35c7-443b-90bb-1e95f2a2cc36
Extensions		You can create this from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.
WooCommerce Multilingual		
Products	Saferpay Fields API-URL	https://test.saferpay.com/Fields/247112
Analytics		Contains the API-Url, to define, where to post the data and initialize the Saferpay Fields. Test Environment url: "https://test.saferpay.com/Fields/IYOUR_CLISTOMERID!" Live Environment url: "https://www.saferpay.com/Fields/IYO
Marketing		
	Test JS-Library-URL	https://test.saferpay.com/Fields/lib/1.2/saferpay-fields.js
Appearance		
🖌 Plugins 👩	Css URL(s)	0
👗 Users		You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled.
🖋 Tools		

**Credit Card Theme:** Here user can be able to choose four sample templates for credit card payment.

During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop.

**Is Save Card Available?** Here admin can set **Active** or **Inactive** status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. Saved cards which are enabled in allowed payment methods for credit card settings are displayed during checkout.

ee Camboard	www.winners. / example / i sji	into:
🖈 Posts	Allowed payment methods	Select
💁 Media		Visa MasterCard
I Pages		Maestro
		American Express Diners Club
Comments		Bancontact
WooCommerce		JCB
Home		Select allowed payment methods if any specification else leave it free
Orders 285		
Customers	Customer Address	No
Coupons		Chanded they may have been and the Coference)
Reports		Should the customer address be sent to saferpay?
Settings		
Status	Capturing	Manual Capture 🗸
Extensions		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
WooCommerce Multilingual	Australia Masterd	
Products	Authorization Method	Widget Authonization
Analytics	Credit Card Theme	Sample 4
🐢 Marketing		The backend of Safemay allows the definition of credit card configurations. This field contains the name of such a configuration name. The configuration
🔊 Appearance		the detailed control over the layout of the credit card field.
🖌 Plugins 🚳	Is Sava Card Available?	
🚣 Users	15 Dave Caro AvdildDie:	Active
F Tools	Windows Explorer	The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay.

#### SAFERPAY IDEAL

Other than general settings, additional settings such as account details are available for Saferpay iDeal payment method. Here admin able to add /remove bank account.

Customer able to select added bank account by admin during checkout.

Home	WooCommerce / Settings / Paymer	its			L <b>i</b> Inbox	O Store Setup
Orders (285)		=	ABN AMRO	ABNANL2A		
Customers		=	ASN Bank	ASNBNL21		
Coupons		=	bung	BUNQNL2A		
Reports		=	Handelsbanken	HANDNL2A		
Status		=	ING	INGBNL2A		
Extensions		=	Knab	KNABNL2H		
WooCommerce		=	Moneyou	MOYONL21		
Multilingual		=	Rabobank	RABONL2U		
Products		=	RegioBank	RBRBNL21		
Analytics		=	SNS	SNSBNL2A		
🐢 Marketing		=	Triodos Bank	TRIONL2U		
-		=	Van Lanschot	FVLBNL22		
Appearance		<b></b>				
🖆 Plugins 🙆		+ Ad	account Remove selected account(s)			
🚢 Users						
Tools عکم	Test Account details:		Bank name	IssserID		
All-in-One WP Migration		=	Test Bank 1	0091		
E Sattings		=	Test Bank 2	0092		
seconds		+ Ad	account Remove selected account(s)			
🖏 WP Mail SMTP						

Saferpay iDeal additional settings.

## SAFERPAY KLARNA PAYMENTS

Other than general settings, some additional settings need to be configured to use Klarna payment methods.

In Saferpay Back office under Settings > Terminals. Please select the terminal you want Klarna activated on and scroll down to Self Service. Please refer the link below

https://saferpay.github.io/sndbx/KlarnaPayments.html

This service handles differently, depending on the Saferpay environment (test/live) you are on, so please pay close attention.

You'll have two options Klarna and additionally, on the Saferpay test environment, Klarna Simulator. For Live mode configure Klarna. For test mode configure Klarna Simulator

Self service									
	Provider	Payment Page							
<b>€</b> Pay	Apple Pay	Enabled							
Klarna.	Klarna	Disabled Configure							
Klarna.	Klarna Simulator	Disabled Configure							

**Important:** We need to activate the country in both Saferpay Backoffice & in plugin settings in order to list Klarna Payment in checkout section.

Klarna: Configure	×
Pay now. Pay later. Financing.	
User	YOUR KLARNA USER
Password	••••••
Environment	Testing
Countries	Austria
	Belgium
	Denmark
	Finland
	Germany
	Netherlands
	Norway
	Spain
	Sweden
	Switzerland
	United Kingdom
Saferpay Integration Guide Klarna	
	Save

*Note*: Send Klarna attachment data to API: By enabling this option, Klarna offers the option, to send additional data points, alongside each order. These data points are then used for additional analysis, like a risk-check on the Klarna side.

🖈 Posts	Allowed countries	Austrie
9] Media		Relgium
Pages		Denmark Finland
Comments		France
🖾 Email Log		Italy Nationalande
IP Redirection		Norway
WeoCommerce		Select payment allowed countries which is configured in saferpay backoffice.If kept empty Klarna wont display
Home	L	
Orders (1,125)	Customer Address	Send billing address V
Subscriptions		Should the customer address be sent to Saferpay?
Customers		
Reports	Capturing	Auto Capture 🗸
Settings		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
Status		
Extensions	Customer confirmation annul	
WooCommerce	customer commation email	Yes v
Multilingual		Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)
Products		
	Send Klarna attachment data	No v
Marketing	to API	Klama offers the option, to send additional data-points, alongside each order. These data-points are then used for additional analysis, like a risk-check on Klama side.

Klarna back-end settings for allowed countries

Additionally, Klarna will be displayed on the country-currency combination pair.

For e.g.: Submitting "CHF" for Switzerland as your Country Code, but selecting EUR as your currency, will cause Klarna to not be displayed!

🔞 🚓 My Sites 👩	SFWP201-php8 📀 2 📮 0 🕂	
🚳 Dashboard	Tax options   Standard rates   My	new tax class rates   Reduced rate rates
📌 Posts	Tax options	
91 Media		
📕 Pages	Prices entered with tax	Yes, I will enter prices inclusive of tax
Comments		No, I will enter prices exclusive of tax
🖾 Email Log		
woo Woo Commerce	Calculate tax based on	Customer shipping address
Home	Shinning tax class	Shipping tay clars based on cart items
Orders 614	shipping an easy	
Subscriptions	Rounding	Round tax at subtotal level, instead of rounding per line
Customers		
Coupons	Additional tax classes	My new tax class
Reports		Zero rate
Settings		
Extensions	Display prices in the shop	Excluding tax V
WooCommerce		
Multilingual	Display prices during cart and checkout	Excluding tax ~
Products	checkout	
Analytics	Price display suffix	
Marketing		
Appearance	Display tax totals	Itemized ~
🖉 Plugins		
🚢 Users	Savé changes	

WooCommerce Tax settings should be like this for Klarna.

**Attention:** We have some limitations with Klarna payments, in order to work Klarna payments properly, any of the values (product price, tax etc.) shouldn't have decimal points.

#### The following links are helpful while configuring each payment methods

- Credit and Debit Cards Refer:
- o https://docs.saferpay.com/home/integration-guide/payment-methods/mastercard
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/maestro</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/visa-and-vpay
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/americanexpress</u>
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/diners-and-discover</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/jcb
- o https://docs.saferpay.com/home/integration-guide/payment-methods/china-unionpay
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/swiss-postcard-and-postfinance</u>
- TWINT Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/twint">https://docs.saferpay.com/home/integration-guide/payment-methods/twint</a>
- **PayPal** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/paypal</u>
- **SOFORT** SOFORT is a third party means of payment by Klarna Group. Refer https://docs.saferpay.com/home/integration-guide/payment-methods/sofort-by-klarna
- Klarna Payments Klarna Payments is a 3rd party payment method, that is split into three ways of payment: Pay Now, Pay Later and Slice It/Financing. Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/klarnapayments</u>
- eps Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eps</u>
- paydirekt Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/paydirekt">https://docs.saferpay.com/home/integration-guide/paymentmethods/paydirekt</a>
- iDeal Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/ideal</u>
- SEPA ELV Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit">https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit</a>

- **ePrzelewy** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eprzelewy</u>
- Bancontact Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact">https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact</a>
- Apple Pay Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/applepay">https://docs.saferpay.com/home/integration-guide/payment-methods/applepay</a>
- Alipay Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/untitled-1">https://docs.saferpay.com/home/integration-guide/payment-methods/untitled-1</a>
- Crypto Payments Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments">https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments</a>

**Note:** For ALIPAY and TWINT there some issues with the test simulator, like order getting successful even if we terminate the payment process or by default order may get successful after some time.

## SAFERPAY FEATURES

## DESIGN CUSTOMIZATION

If you want to customize the default design of the Saferpay interface, Saferpay provides the following options:

- 1. CSS-Styling: The CSS styling options can be used over the following methods.
  - Payment page
  - Transaction Interface
  - Alias Insert

**Note**: The CSS file that is referenced by the CssUrl parameter must be stored on a web server that supports HTTPS.

Refer to <u>https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss</u> for detailed information.

- Theme: This parameter let you customize the appearance of the displayed payment pages. By default, a lightweight responsive styling will be enabled. If you don't want any styling, please choose 'NONE'.
- Payment Page Configuration: You can create different PP configurations to be applied over Transaction initialize and PaymentPage Initialize. The configuration itself can be created inside the Saferpay Backend under "Settings > Payment Page Configuration".

<u>Note:</u> If a custom CSS is provided, any design related settings set in the payment page configuration will be overwritten and the default design will be used.

## ORDER MANAGEMENT

Orders done by customers are displayed under WooCommerce  $\rightarrow$  Orders. Here you can view the list of all orders available.

🚯 者 Saferpay test instance 🗘 7 🕊 0 🕂 New Howdy, svadmin														
🖚 Dashboard	WooCo	mmerce / Orders								<b>Inbox</b>	Orders	tock	Reviews	Notices
<ul> <li>≁ Posts</li> <li>♀ Media</li> <li>■ Pages</li> <li>■ Comments</li> </ul>	Orders	Add order	On hold (338)	Completed (5)	Cancell	led (416)	Refunded (203)	Faile	d (121)			Screen Op	tions 🔻	Help 🔻
📟 WooCommerce	Bulk Actio	Order	Apply	All dates		Show al	Date		Filter by registered customer	* Filter	1,605 items	<u> «</u>	1 of 81	Total
Dashboard Orders (522)		#6493 Madhav Te	st			*	2 hours ago		On hold					CHF18.00
Reports Settings		#6491 Madhav Te	st			Ŧ	2 hours ago		Cancelled					CHF18.00
Status Extensions		#6485 Madhav Te	st			*	4 hours ago		Processing					CHF45.00
WooCommerce Multilingual		#6482 Madhav Te	st			*	4 hours ago		Cancelled					CHF45.00
Products		#6379 Madhav Te	st			•	Dec 13, 2019		On hold					CHF55.00
Appearance		#6376 Madhav Te	st			•	Dec 13, 2019		Cancelled					CHF55.00
💋 Plugins 🌀		#6374 Madhav Te	st			•	Dec 13, 2019		Cancelled					CHF55.00
<ul> <li>Tools</li> <li>Settings</li> </ul>		#6337 Madhav Te #6301 Dinner Test	st			*	Dec 12, 2019 Dec 11, 2019		On hold Processing					CHF55.00 CHF45.00

#### LIST OF ORDERS

Each order details can be viewed by clicking on Order. Here you can see order details Under each order, transaction details are displayed in transaction tab



#### TRANSACTION DETAILS

#### CAPTURE PAYMENT

In the payment configuration, if "Capturing" is set to "Auto Capture", the merchant doesn't need to do anything from the WordPress backend. Payments will be captured automatically by the system.

When the "Capturing" is set to "Manual Capture", the merchant will have the option to Capture or Cancel transactions. If we click Capture, the transaction will be captured.

For orders containing only digital products if payment is successful then the status of that order will be "Completed"

#### CANCEL PAYMENT

Only authorized, but not captured orders can be cancelled. Cancellation of order prevents any future change from being made to it. If we click CANCEL, the transaction will be cancelled.

🖀 Saferpay test inst	ance 😌 7 📮 0 🕂 New		
Posts	WooCommerce / Orders	/ Edit Order	
/ledia			Inbox
ages	Transaction Tab		
Comments	Customer ID :	6	pture Cancel
	Saferpay Token :	rpm6904y01hslz1kjnpd6ew95	
VooCommerce	Saferpay Customer ID :	247112	
	Transaction Type :	PAYMENT	
board	Authorisation Method :	WidgetAuthorization	
rs (522)	Live Mode :	No	
	Language Code :	en	
ons	Payment Method :	spgw visa	
rts	Authorization Amount :	18	
nas	Payment ID :	d461hbA8K2KOSAEztEh3b03C5W5A	
-	Currency Code :	CHF	
	Acquirer Name :	VISA Saferpay Test	
lions	Acquirer Reference :	52671009931	
ommerce	Six Transaction Reference :	0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A	
ngual	Approval Code :	207757	
4.4	Saferpay Payment Method	VISA	
oducts	Payment Details :	000000000000000000000000000000000000000	
nalytics	Saferpay Expiry Year :	2031	
	Saferpay Expiry Month :	2	
opearance	Saferpay Card Country :	DE	
_	Saferpay Holder Name :	sfs	
ugins 🔞	Alias Registered :	No	
sers	Liability Shift Status :	Yes	
	Liable Entity :	ThreeDs	
pols	3DS Liability Shift :	Yes	
attings	DCC Status :	No	
ettings	Transaction paid :	No	
VP Mail SMTP	Transaction authorized :	Yes	
	Active :	Vec	

Order Details Transaction Tab with Capture/CANCEL button

While clicking Capture button, capture confirmation pop up will be displayed. If we click OK button, amount will be successfully captured and order status will be changed to Processing.

You can see transaction status and date under history tab mentioned in order detail page.

🚯 偖 Saferpay test instan	ice 😋 7 📮 0 🕂 Ne	4				Howdy, sv
Comments	WooCommerce / Orders	/ Edit Order	Inbox	Orders	Stock	* Reviews
wooCommerce	Saferpay Card Country :	DE				
	Saferpay Holder Name :	sfs				
Dashboard	Alias Registered :	No				
Orders 523	Liability Shift Status :	Yes				
Coupons	Liable Entity :	ThreeDs				
Peparte	3DS Liability Shift :	Yes				
Reports	DCC Status :	No				
Settings	Transaction paid :	Yes				
Status	Transaction authorized :	Yes				
Extensions	Active :	Yes				
WooCommorco	Capture Id :	d461hbA8K2KOSAEztEh3b03C5W5A				
Multilingual	Captured Amount :	18				
Products	History Tab					
Analytics	Thistory Tab		1			
- Thay as	# Transaction Status Tra	nsaction Date				
Appearance	1 INITIALIZE 2019	-12-16 09:09:20				
* Appendicted	2 AUTHORIZED 2019	-12-16 09:10:16				
😰 Plugins 🜀	3 CAPTURED 2019	-12-16 12:15:37				
🕹 Users						
🖋 Tools	Downloadable product p	rmissions 😡				
En Settings						
	Search for a downloadabl	e product Grant access				
WP Mail SMTP						
🖾 WP Mail Log	Payment Gateway Respo	se				
	2					
Ca WHINL	(					
Collapse menu	[IFRAMEINITIALIZE] =>	rray				
	IResponseNeade	1 #> %**20				

#### TRANSACTION STATUS UNDER HISTORY TAB

#### **REFUND PAYMENT**

Just like Saferpay transactions, you can also manage the Saferpay refund transactions. Saferpay refund will only be available if transactions are captured properly. If transactions are not captured click 'Capture' button available in transaction tab, then only Saferpay refund button will be enabled. Manual refund buttons are available all the time. Admin should have to do manual refund and update details in Saferpay back office manually. Refund is also available for orders having completed status.

For Saferpay Refund do the steps mentioned below

- 1. Capture order from backend
- 2. Then click Refund button

🕅 🔏 Saferpay test instan	nce 😋 7 🗭 0 🕂 Ne	w					Howdy,	svadmin
Comments	WooCommerce / Orders	/ Edit Order		Inbox	Orders	Stock	* Reviews	Notices
🖻 WooCommerce 🧹	Belt		CHF55.00 × 1 CHF5	5.00	Payme	ent was on-ho	ld due to delay	ed
Dashboard	SKU: woo-be	It			captur	e.		
rders 😡					Decemi	ber 13, 2019 at 5	10 pm Delete no	<u>te</u>
oupons	Free shippin	a	CHE	0.00				
eports	Items: Belt >	2 (1			Add not	e 0		
ettings								
latus			Shinning	CHEO 00				1
densions			Shipping.	CHEFF 00				
ooCommerce			Total:	CHr55.00	Private	e note	Add	
luittiinguai								
Products	Refund		This order is no	longer editable.				
Analytics								
Appearance	Custom Fields			v				
Plugins 🚳								
Users	Transaction Tab			<b>^</b>				
Tools	Customer ID :	6						
Continue	Saferpay Token :	ha26yxqib5mq3hzyz79eisubp						
Settings	Transaction Type :	24/112 PAYMENT						
WP Mail SMTP	Authorisation Method :	WidgetAuthorization						
WP Mail Log	Live Mode :	No						
	Language Code :	en snaw myope						
e WPML	Authorization Amount :	55						
Collapse menu	Payment ID :	4Sp4IfA3p0j9UAY2U3IIbK1I0EpA						
and the second	Curroncy Code :	Che Che						

#### SAFERPAY REFUND

3. Click on items to be refunded. Refunded amount will be displayed.

🔞 📸 Saferpay test instanc	e 😋 7 🗭 0 🕂 New						Howdy, si	vadmin 🔝
9 Media	WooCommerce / Orders / Edit Order			<b></b>	<b>F</b>	Ê	*	W.
📕 Pages		_		Inbox	Orders	Stock	Reviews	Notices
Comments		Phone:			Order s	status change	d from Pending	
WooCommerce		/803/3283/203			paymer	nt to On hold		
Dashboard					Decemb	er 16, 2019 at 1	40 pm Delete note	
Orders (524)	Item	Click on item to be	Cost Qty	Total	Stock le	evels reduced	: Beanie (woo-	
Coupons	Beanie	refunded	CHF18.00 × 1	CHF18.00	beanie)	41→40		
Reports	SKU: woo-beanie		1 🕏	18	Decemb	er 16, 2019 at 1	40 pm Delete note	
Settings					Paymer	nt was on-hol	d due to delaye	d
Extensions	Free shipping			CHF0.00	capture	£.		
WooCommerce	Items: Beanie × 1			0	Decemb	er 16. 2019 at 1	40.pm Delete note	
				_	Add pate			
Products			Amount already refunded items:	-CHE0.00	Add flote	•		
Analytics		Refund amount displayed	Total available to refund:	CHF18.00				//
🔊 Appearance			Refund amount:	18.00	Private	note	• Add	
😰 Plugins 🙆			Reason for refund (optional):					
👗 Users								
F Tools	Cancel	Retund CHF18.00 r	nanually Refund CHF18.0	0 via Saterpay VISA				
Settings								
🖏 WP Mail SMTP	Custom Fields			•				
🖾 WP Mail Log	Transaction Tab							
Q WPML	Customer ID : 6							

4. After that Click on button available for Refund via Saferpay. Confirmation pops up will be displayed.

🔞 🖀 Saferpay test instanc	xe 🔂 7 🛡 0 🕂 New	sfwp.dev.displayme.net says				Howdy, sv	admin 🔝
Comments	<u>WooCommerce</u> / <u>Orders</u> / Edit Orde	Are you sure you wish to process this undone.	s refund? This action cannot be	En <b>r</b> ox	Orders St	ock Reviews	Notices
WooCommerce	Item		OK Cancel	Total	Stock levels r beanie) 41→4	educed: Beanie (woo- 40	
Orders 524	Beanie SKU: woo-beanie		CHF18.00 × 1 1	CHF18.00 18	December 16.2	019 at 1:40 pm <mark>Delete note</mark>	
Coupons Reports Settings Status	Free shipping Items: Beanie × 1			CHF0.00	Payment was capture. December 16.2	on-hold due to delayed	
Extensions WooCommerce Multilingual			Restock refunded items: Amount already refunded:	-CHF0.00	Add note 🛛 🛛 🚱		
Products			Total available to refund:	CHF18.00			
Analytics			Refund amount:	18.00	Private note	▼ Add	
🔊 Appearance			Reason for refund (optional):				
😰 Plugins 🚳	Cancel	Refund CH	IF18.00 manually Refund CHF18.00	) via Saferpay VISA			
👗 Users							
FI Settings	Custom Fields		While clicking Refund CHF 1 Saferpay VISA ,confirmation	8.00 via			
WP Mail SMTP	Transaction Tab		displayed.				
🖾 WP Mail Log	Customer ID : 6 Saferpay Token : rpm6904	y01hslz1kjnpd6ew95					
WPML     Collapse menu	Saferpay Customer ID : 247112 Transaction Type : PAYMEN Authorisation Method : WidgetA	r uthorization					

5. If we click OK amount will be successfully refunded and order status will be changed to Refunded.

🔞 🗥 Saferpay test instance	e 😋 7 🛡 0 🕂 New						Howdy,	svadmin 📗
Dashboard	WooCommerce / Orders / Edit Order			Inbox	<b>D</b> rders	Stock	* Reviews	Notices
<ul> <li>≁ Posts</li> <li>♀ Media</li> <li>Pages</li> <li>Comments</li> </ul>	Date created: 2019-12-16	Madhav Test dsd dsd iyuya yu gjoliji hi	Madhav Test Test House Test apartment Test Green Ship add changed		Order notes Order status changed from Process			ing to
WooCommerce Dashboard Orders 923 Commons	Customer: <u>Profile View other orders</u> madhav (#6 madhav@yopmail.com) × *	Cibrafor Email address: madhav@yopmail.com Phone: 7853732837253	Greenland		Refund Decemb Item #: Decemb	1:09 am <u>Delete no</u> ased from 40 t 1:09 am <u>Delete no</u>	ote o 41.	
Reports Settings Status Extensions WooCommerce Multilingual	Item           Reanie           SKU: woo-beanie		Cost Qty CHF18.00 × 1 5 -1	Total CHF18.00 5 -CHF18.00	Saferpa 83Ir5fA Refund Reason Decemb	ay Refund ID 678U4UAlOU led: 18 CHF 6 for refund: er.18.2019 at 1	13fA6d5AWQb 1:09 am <mark>Delete n</mark> c	- zie
Products	Free shipping Items: Beanie × 1			CHF0.00	Payme Order : Proces: Decemb	nt received fro status change sing. er 16, 2019 at 4	om saferpay. d from On hold :45.pm <u>Delete not</u>	d to te
<ul> <li>Appearance</li> <li>Plugins 6</li> <li>Users</li> <li>Tools</li> </ul>	Refund #6581 - December 18, 2019,	11:09 am by <u>svadmin</u>	Shipping:	-CHF18.00 CHF0.00	Order : payme Decemb	status change nt to On hold er 16, 2019 at 1	d from Pendiny .40 pm <u>Delete not</u>	9 1e
Settings			Refunded:	-CHF18.00	beanie	) 41→40	. Dearing (WOO-	

Order notes are available on right side for each order. From here admin can track order details.

C 🔒 sfwp	p.displayme.net/notify/wp-admin/post.php?post=20	54&action=edit		🖈 f? 🛱 💠 🏭 😆 🛛 🔂 🗄
ipe Test 🛛 📀	5 🕊 0 🕂 New			Howdy, admin 📃
	Date created: 2020-01-16 @ 02 : 49 Status:	John Pay Test dgdfgdf hfghfghgf	Fiza H Test Test app1 Town test	Order notes
nts og	Refunded • Customer: <u>Profile - View other orders -</u> Union Pay (#19 - union@yopmail.com) × •	676576 Åland Islands Email address: <u>union@yopmail.com</u>	yuyu 546546 American Samoa	Order status changed from Processing to Refunded. January 16, 2020 at 9:30 pm <u>Delete note</u>
mmerce		Phone: <u>65785685687</u>	Order notes	Saferpay Refund ID Gv03CSAp46l0tAE6AM2AbjxUnvUA – Refundet: 360 CHF Reason for refund:
	Item		Cost Qty Total	January 16, 2020 at 9:30 pm Delete note
	Beanie SKU: woo-beanie		CHF180.00 × 2 CHF360.00 5 -2 5 -CHF360.00	Payment received from saferpay. Order status changed from On hold to Processing.
rce s	Flat rate Items: Beanie × 2		CHF0.00	January 16, 2020 at 9:30 nm Delete note Payment was on-hold due to delayed capture.
ance	Refund #2080 - January 16, 2020, 9:3	0 pm by <u>admin</u>	-CHF360.00	January 16, 2020 at 3:36 am Delete note
4			Shipping: CHF Total: <del>CHF36000 CHFC</del> Refunded: -CHF360	Payment authorization rejected by saferpay. Order status changed from Pending payment to On hold.
menu			This order is no longer editab	ile Add acte e

#### ALIAS MANAGER

Alias Manager allows your customer to save the credit card information in his account and to use for the future payments.

Saferpay Secure Card Data or SCD in short, is a service for saving sensitive payment means information in the certified Saferpay data centre. By using SCD, the payment data is separated from the merchant application and no longer comes in contact with it. The stored Secure Card Data can be referred from future payments initiated via Transaction" interface.

This feature is available for payment methods that supports secure card data. Sensitive payment data is stored only in certified Saferpay data centre. If the settings '**Is Save Card** 

**Available?**' is Active in Payment method configuration page, then logged in customers can save and use their card for future transactions.

🔞 Checkout – Saferpay test	instan 🗙 +			- 6 -
(←) → C' @	🛛 🔒 https://sfwp.displayme.net/checkout/		E … ⊠ ☆	⊪\ 🗈 🛎 🛁
		Subtotal	€36.00	^
	Country / Region *	Chinging	Fere shiesing	
	India *	Snipping	Freeshipping	
	Street address 🙏	Total	€36.00	
	test			
	test	Maestro	•	1
	Town / City*			
	1234	American Express		Ξ
			VIS	a
	State / County *	O VISA	•15	·
	Kamataka			
	Postcode / ZIP *	Pay with VISA over the interfa	ace of Saterpay.	
	12133	You can choose from saved o	cards	
	Phone &	-Select card-		
	1213232442			-
		MasterCard		
	Email address *	Dinore Club	RIVLER	
	test@yopmail.com	<ul> <li>Difference</li> </ul>		
		Bancontact		
	Ship to a different address?			

In addition to this, customer can manage the saved cards from his customer account in My account section. A new tab "Saved Cards" is added in my account page from which customers can add, update and delete cards from his account.

Dashboard	Ð	Add Card						Search
Orders	ŵ	Card Number						
		0000 0000 0000 0000	)					Q Search
Downloads		Holder Name		Expiration			Cvc	
Addresses	龠	Cardholders		MM/YYYY	M/YYYY 000		000	Recent Posts
Saved Cards		Add Card						Recent Comments
Logout	Đ	Saved Cards						<u>A WordPress Commenter on Hellen</u>
		Card Number	Card Type	ł		Action	5	<u>world1</u>
								Archivoc

Note: ADD CARD option will only be available for customers if "Allow save card in user profile" set to **Yes** in Saferpay general settings.

Card Number - Displays the masked credit card number provided by Saferpay.

Customers have the option to update the expiry date of the card that is already saved by clicking Edit button.

#### **ERROR LOGS**

Error Log section provides information about transactions performed by Saferpay that could not be completed successfully.

Error details provided by payment gateway will be logged and displayed in order details under 'Error Response Tab'.

🔏 Saferpay test insta	nce 👎 0 🕂 New			F	lowdy, Shop I	vlanager 🔃
	WaaCommerce / Orders / Edit Order		<b>I</b> nhox	Orders	E Stock	*
WooCommerce	Active : No					
Dashboard						
Orders (112)	History Tab					
Coupons	# Transaction Status Transaction Date					
Justomers	1 INITIALIZE 2020-08-14 11:28:21					
Reports	2 FAILED 2020-08-14 11:28:49					
Status						
Extensions	Error Response Tab	*				
WooCommerce Multilingual	Error Code: 1051 Saferpay Response error code : 402 error message: Payment Required					
Products	API Error Response: 3DS_AUTHENTICATION_FAILED API Error Message : 3D-Secure authentication fäiled					
Analytics						
Appearance	Downloadable product permissions @	*				
🔓 Users	Search for a downloadable product Grant access					
🆻 Tools						
Settings	Payment Gateway Response					
🖏 WP Mail SMTP	Årrav					
WP Security	(ITRAMEINITIALIEE) ⇒ Array					
Translations	([ResponseMeader] => Array					
	[SpecVersion] ⇒> 1.18 [RequestId] ⇒> 8.07594s=ed94-92cd-827f-2e017f250m2m					
G WPML	)					
Collapse menu	[Tokan] => evek?ezjtuz@yk80j21e4u5u [Espination] => 2220-08-14714(34:40.257+02:00					

## **RECURRING PAYMENT MODULE**

#### COMPATIBILITY WITH WOOCOMMERCE SUBSCRIPTION PLUGIN

We have implemented Saferpay WooCommerce Gateway to be compatible with the WooCommerce Subscription (<u>https://woocommerce.com/products/woocommerce-subscriptions/</u>) plugin version **4.4.0**. After installing the Saferpay and WooCommerce Subscription plugin, you can filter the recurring supported payment methods from Saferpay general settings. Only the selected payment methods will be listed on the checkout page for subscription orders.

## CONFIGURATIONS FOR RECURRING MODULE

<ul><li>Tools</li><li>Settings</li></ul>	Recurring payment settings	;
General	Recurring SCA challenge for	Yes 🗸
Writing	PSD2 Compliance	We highly recommend you to force SCA during an initial transaction, for Recurring Payments.
Reading		
Discussion	Recurring supported payment	MasterCard
Media	methous	American Express Diners Club
Permalinks		JCB
Privacy		MyOne SEDA ELV
Saferpay Settings		PostFinance Card
Increase Maximum	-	Twint Apple Pay
opioad the size		Credit Card -
🖏 WP Mail SMTP		
💼 Wordfence 📀	Save Changes	

1. Recurring SCA challenge for PSD2 Compliance

Saferpay module is compatible with WooCommerce Subscription plugin. This field is applicable only for orders with subscription products. It ensures the PSD2 compliance of the recurring payments done through Saferpay while WooCommerce Subscription plugin is enabled.

2. Recurring supported payment methods.

If your customer adds any subscription to the cart, only gateway specific payment methods will be available at checkout. Make sure selected payment gateways are properly configured by going to WooCommerce > Settings > Payments.

Saferpay plugin is compatible with the following features of WooCommerce Subscription plugin,

- 1. Subscriptions
- 2. Manual renewal
- 3. Subscription Cancellation
- 4. Subscription Suspension

- 5. Subscription Reactivation
- 6. Subscription Amount Changes
- 7. Subscription Date Changes
- 8. Multiple Subscriptions (Multiple subscription products in same order)

The following Saferpay payment methods are supported for subscription orders.

- 1. VISA
- 2. MASTERCARD
- 3. AMERICAN EXPRESS
- 4. DINERS
- 5. JCB
- 6. MYONE
- 7. SEPA ELV
- 8. APPLEPAY
- 9. CREDIT CARD (SAFERPAY FIELDS)
- 10. TWINT Payment possible only if there is already saved card data available
- 11. POSTFINANCE CARD Payment possible only if there is already saved card data available

The renewal subscription orders are created through WooCommerce subscriptions cron. A new subscription order is placed when the scheduled time arrives. If the subscription payment fails, then the subscription gets on-hold and future renewal process not works until the subscription status changed to Active. Merchant can cancel the subscription if requires. During this time the customer is notified with an e-mail, for him/her to go through the process again that is, to reactivate subscription (via my-account) by paying the amount. The payment details are saved in the Saferpay and Wordpress backend provides list of child orders associated with each subscription.

WooCommerce	Search for a download	lable product	Grant access		
Orders (198) Subscriptions	Related Orders				~ ~ *
Customers	Order Number	Relationship	Date	Status	Total
Coupons	<u>#3836</u>	Renewal Order	.1.day.ago	Processing	CHF21.40
Reports Settings	<u>#3611</u>	Renewal Order	2.days.ago.	Processing	CHF21.40
Status	<u>#3458</u>	Renewal Order	2.days.ago.	Processing	CHF21.40
Extensions WooCommerce	<u>#3457</u>	Subscription	2.days.ago	Active	CHF21.40 / day
Multilingual	<u>#3456</u>	Parent Order	2.days.ago	Processing	CHF21.40

#### LIMITATIONS IDENTIFIED WITH THE RECURRING PAYMENT MODULE

1. Checkout with zero amount. (e.g. Free trial and zero signup fee) : The actual supported payment methods for this condition are Credit Cards, Twint and Postcard. But we ignored the methods Twint and Postcard because they can do recurring ONLY via Alias and Authorize Direct. While doing the zero payment normally, we are actually saving the card instead of the processing the payment, so it would be difficult to implement it for Twint and Postcard. So currently Credit Cards only supports the zero payment.

2. In Apple Pay 'pay by wallet' option, it is possible to checkout subscription product with some cards which does not support recurring payments. E.g. Maestro- even if checkout is possible actual subscription and related features may not work here as Maestro does not support recurring payments.

3. In Saferpay back-office normally when an auto renewal is triggered, it creates an order as a child of the first order. But the case is different for manual renewal, when a user does the manual renewal through checkout, that order will be created as a completely new order and there won't be a relation between previous orders under the same subscription. But in WordPress each auto and manual renewals will be placed under the initial parent order itself.

4. Saferpay WooCommerce Gateway does not support the following features of WooCommerce Subscription plugin.

- Subscription payment method change
- Subscription payment method change by customer
- Subscription payment method change by admin

The Saferpay API itself does not provide any support for payment method change, because they need to re-initiate the whole process to implement this. So we also have some limitations to do this.

## STRING TRANSLATION USING WPML

If translations are not available after updating the plugin to latest version, you need to import the .po file again. .po files can be found inside the plugin folder under

"saferpay\_woocommerce\_gateway/languages/ Woocommerce-gateway-saferpay-de.po".

🝈 뢂 My Sites	SFWP201-php8 🔂 2 🗭 0 + New 🧟	Н проту схрогеро	lowdy, sfwpad
🖾 Email Log	WDM can been track of where strings are used on the sublic pages. Activities this feature will easily the View		
WooCommerce	where can keep tack of where suffigs are used on the public pages. Activating this reactive will ensure the view in page' functionality and make translation easier.	Import	
Products	Track where strings appear on the site      Deformance considerations =	.po file: Choose File Woocommeerpay-de.po	
Analytics	Highlight color for strings	Also create translations according to the .po file German V	
🖗 Marketing	Select Color	Select what the strings are for: Woocommerce-gateway-saferpay	
🔊 Appearance	Apply	Submit	
🖌 Plugins		Export strings into .po/.pot file	
🕹 Users	V. Permanentrines hu domain	Select domain: Woocommerce-gateway-saferpay (477) 🗸	
🖋 Tools	Remove surings by domain	Also include translations	
5 Settings	Clean up the String Translation table by removing untranslated strings by domain.	Submit	
🖏 WP Mail SMTP	Remove strings	Jubint	
Q WPML			
Translation Management	✓ Auto register strings for translation	✓ More options	
Languages	Look for strings while pages are rendered	Translating users of types: none edit	
Theme and plugins localization	* This feature is only intended for sites that are in development. It will significantly slow down the site, but help you find strings that WPML cannot detect in the PHP code.	Apply	
Translations			
Media Translation			
WP Menus Sync			
String Translation	Translate texts in admin screens »		

## SAFERPAY PAYMENT API SPEC VERSION UPDATES

#### 1.19 to 1.23

- Crypto payments integration in the Saferpay Payment Page
- Added Klarna Payments support for Italy and France
- New currencies for SOFORT: PLN, HUF und CZK added
- New logo updated for Bancontact and iDeal payments
- EPS Refunds supported
- Removed Bonus Card payment
- Saferpay Fields Access Token generation via REST API

#### 1.24 to 1.25

- Pre-authorizations for additional brands(amex,diners,jcb)
- SuccessNotifyUrl and FailNotifyUrl in PaymentPage/Initialize.
- WL Crypto Payments refund.
- Added notification URLs in Transaction/Initialize.
- Update Saferpay fields JS url.
- Klarna Payments: Support for Extended Merchant Data.
- Management API:

• Only those payment methods that are enabled in Saferpay backoffice are available at webshop backend.

• New payment logos.